Health and Human Resources

ANNUAL REPORT

For the Year Ended March 31, 1988

Yukon
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October, 1988

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Honourable Margaret Joe
Minister,
Health and Human Resources

Annual Report
Department of Health and Human Resources

I am honoured to present you with this Annual Report for the Department of Health and Human Resources for the fiscal year ending March 31, 1988.

Jim Davie

Jim Davie
Deputy Minister

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Introduction

The Objective

The Department of Health and Human Resources' objective, revised and strengthened during 1987/88, is to reduce lack of opportunity due to health or social condition and enhance the potential and well-being of all Yukoners, while recognizing and respecting age, gender, culture, abilities, and community differences.

Program Overview

The major program areas for which the department of Health and Human Resources was responsible during 1987/88 were:

- health care services;
- health care insurance coverage;
- health promotion and preventive health care;
- nursing home services;
- social assistance for low-income families, plus income supplements for seniors;
- home care services;
- rehabilitative services for disabled persons;
- alcohol and drug abuse prevention and treatment services;
- counselling and support services for children, families, seniors, the disabled, individuals wanting to re-enter the work force, and those suffering from problems related to substance abuse;
- protection and alternative care for children subjected to abuse or neglect;
- foster homes and group homes for children in the department's care and custody;
- adoption services;
- specialized treatment resources for children;
- child care services;
- court, custodial, rehabilitative and community alternative services for young offenders;
- funding and support for community-based social service agencies.

The majority of these programs are delivered directly by the department through its Whitehorse offices and facilities, and through offices or facilities located in most rural Yukon communities. Direct health care programs are delivered primarily through community health centres, nursing stations or hospitals administered by Medical Services Branch, Health and Welfare Canada.

The department's services are, for the most part, funded jointly by the governments of the Yukon and Canada, through a variety of cost-sharing and other funding arrangements.

Highlights

Highlights of the 1987/88 period included:

- initiation of a community consultation process on the future of child care services, with the release of a policy directions paper;
- a series of day care initiatives designed to increase the availability of licensed services throughout the territory, including the introduction of a Day Care Capital Development Grant Program, and improvements in the subsidies to low-income parents and direct operating grants to centres;
- improvements in services to families and children, including a new Family Support Program, a new children's treatment group home and family violence-related activities including expansion of the Rural Safe Homes Program;
- development and implementation of a Home Care Program, comprising homemaking, home nursing and respite services;
- increased financial support to strengthen community-based social service agencies, including a new Community Agency Innovations Program;
- the first year that universal health care services were provided without health care insurance premiums.

ORGANIZATION

MINISTER

DEPUTY MINISTER

HEALTH SERVICES

- **Health Care Insurance**
  - Registration
  - Medical Claims
  - Hospital Claims
  - Supplementary Health Benefits
- **Community Health Services**
  - Health Promotion
  - Mental Health
  - Dental Health
  - Communication Disorders
  - Environmental Health
  - Community Health Nursing
  - Communicable Disease Control
- **Extended Health Care**
  - Macaulay Lodge
- **Vital Statistics**

SOCIAL SERVICES

- **Social Assistance Services**
  - Social Assistance
  - Yukon Opportunity Plan
- **Home Care**
  - Home Nursing
  - Homemaking Services
  - Respite Care
- **Vocational Rehabilitation Services**
  - Assessment and Counselling
  - Training
  - Support Services
- **Seniors Services**
  - Assessment and Counselling
  - Financial Services
  - Community Development
- **Alcohol and Drug Services**
  - Education and Prevention
  - Assessment and Counselling
  - Detoxification Services

COMMUNITY AND FAMILY SERVICES

- **Family and Children's Services**
  - Family Support Services
  - Child Protection
- **Placement and Support Services**
  - Services to Children in Care and Custody
  - Receiving and Assessment
  - Foster Homes
  - Group Homes
  - Adoption Services
  - Specialized Treatment Resources
  - Day Care Services
- **Regional Services**
  - Rural Social Services

JUVENILE JUSTICE

- **Community and Court Services**
  - Alternative Measures
  - Promotion and Education
  - Youth Development Services
  - Youth Probation Services
- **Youth Custody Programs**
  - Open and Secure Custody

POLICY AND ADMINISTRATION

- **Policy and Planning Services**
- **Personnel and Information Services**
- **Finance and Operations**

Health Services

Health Services is responsible for health care insurance, health promotion, communications disorders and vital statistics services, and nursing home services in Whitehorse.

The branch also participates in a variety of health services under program and cost-sharing agreements with the federal government, including community health nursing, communicable disease control, mental health, dental health, environmental health and health education.

Branch initiatives during 1987/88 included:

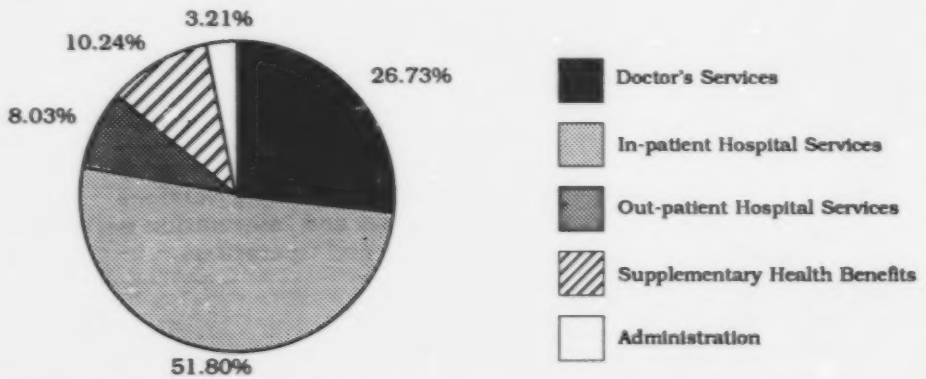
- the commencement of formal planning activities toward the transfer of health programs from federal to territorial jurisdiction, including the launch of the Community Health Institutional Services Evaluation Project, to evaluate current health services and facilities, and the short and medium term needs for health services, in Dawson, Watson Lake, Faro and Mayo;
- development of a proposal for a revised Mental Health Act;
- formation of a Ministerial AIDS Advisory Group, jointly with the departments of Education and Justice;
- preparation of a fact sheet on AIDS, which was sent to every Yukon household.

Health Care Insurance

Health care insurance delivery is the branch's major activity. Payments are provided for doctors' services, in-patient and out-patient diagnostic and treatment services provided by hospitals, and for supplementary health benefits which include the costs of mental health care, the Chronic Disease and Disability Program, travel for medical treatment, pharmacare and extended health benefits for seniors.

During 1987/88, the number of members registered under the health care insurance plan grew by less than 1%, from 28,281 to 28,331, yet this period saw a 58% increase in claims for medical services. Despite this, however, payments to physicians rose just 4% over the previous year, to

Total Expenditures by Insurance Program



$5,655,063. Factors in the increase in claims include the particular mix of medical problems which arose and the types of services they necessitated, the trend to increasingly intensive medical services as a result of wider use of technologically advanced diagnostic equipment, and administrative changes in billing procedures.

Expenditures for Supplementary Health Benefits were significantly higher, in two areas in particular. Costs for medical travel increased by 30% over 1987/88, to $1,062,054. This reflects a high incidence of medical emergencies, such as serious accidents and childbirth complications that necessitated medical evacuations.

In addition, expenditures for the Chronic Disease and Disability Program rose 350% over the previous year, to $514,511. This was the program's first full year of operation, and the magnitude of the increase reflects the extent and severity of the need it is meeting. The number of Yukoners with disabilities or chronic illnesses is proving to be even greater than was previously known. This year, there were 1325 registrants for the program.

Total expenditures under the health care insurance program were up 6.9% from the previous year to a total of $20,813,613.

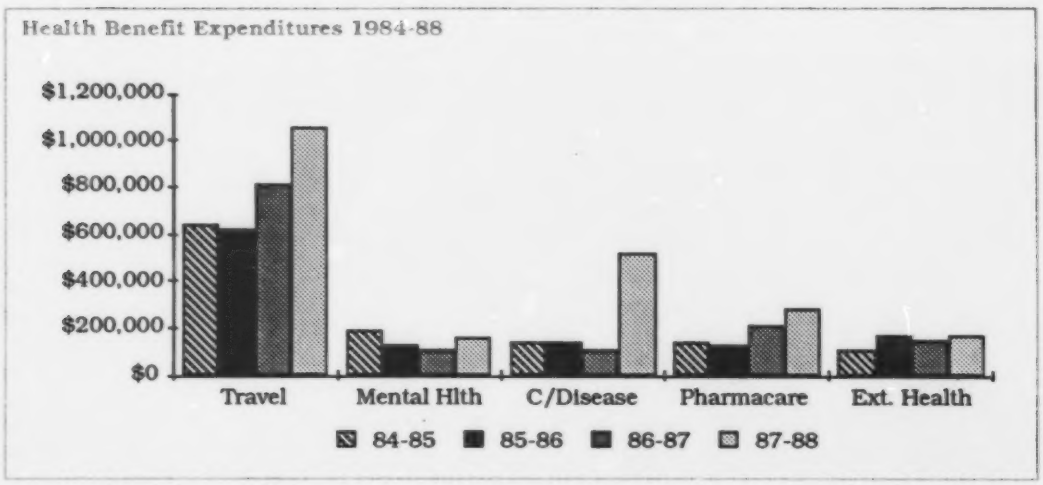
Family Life Education

The Family Life Education Program is a health promotion program providing educational resources for children and adolescents, their parents, teachers and other adults in their lives. Its objective is to promote healthy sexuality and relationships, and to provide education to reduce the pregnancy and sexually transmitted disease rates among Yukon young people. The community needs with respect to family life education are assessed, and appropriate resources are identified and delivered to the Yukon public as required.

During 1987/88, the program was established as a permanent health promotion service and was extended into all Yukon schools, directly reaching 1,210 students.

Adult education sessions were attended by 264 adults, including parents, teachers, nurses, community health workers, social workers, R.C.M.P. and clergy.

AIDS education, which became compulsory for Yukon schools during this period, was delivered under the program to both young people and adults. In addition, the program coordinator assisted in the development of AIDS-related public information materials.



Communication Disorders

The Communications Disorders Clinic provides speech/language pathology and audiology services designed to help Yukon residents of all ages with a variety of speech, language and hearing disorders. The program attempts to reduce the number and severity of communication disorders through early identification, intervention and public awareness.

In the area of speech/language pathology, 1987/88 saw a decrease in clients served, with more intensive remedial services being provided to a smaller number of people. Speech pathology services were made available to school-aged children in their schools.

In the audiology area, the number of clients served rose. 1987/88 was the second full operating year for this program, and demand for the service appears to be increasing as public awareness of the program grows. In response to this demand, initial screening of kindergarten and grade one students in Whitehorse was conducted by public health nurses and an additional person was added to the Clinic staff for part of the year.

In addition to their ongoing work with individual clients, Clinic staff made educational presentations to grade two students in all Whitehorse schools, and to a variety of health and education professionals.

PROGRAM	1987/88	1986/87	CHANGE
SPEECH PATHOLOGY			
WHITEHORSE CLIENTS	252	467	-46%
RURAL CLIENTS	115	202	-44%
AUDIOLOGY			
WHITEHORSE CLIENTS	586	407	+44%
RURAL CLIENTS	236	186	+27%

Vital Statistics

The Vital Statistics Unit registers births, deaths, marriages and changes of name, and issues marriage licences, birth, marriage and death certificates, and burial permits. In addition, the unit performs family history and other historical searches, supports health program planning through analysis of birth and death patterns, and assists in the documentation and registration of births for individuals who lack conclusive proof of age.

A significant development in 1987/88 was the preparation and passage of a progressive new Change of Name Act, which now permits a change of name to be obtained through a simple administrative procedure rather than through the courts. The new Act corrects deficiencies in the previous legislation, whereby women were not afforded the same opportunities and freedoms for name changes as were men.

In the 1987 calendar year, Vital Statistics recorded 492 births, 189 marriages and 104 deaths.

Screening of young children at Whitehorse Health Centre helps to detect hearing problems early.

Extended Health Care Services

Norman D. Macaulay Lodge is a long term care facility for seniors, located in Whitehorse. The Lodge provides, for those seniors who need it, institutional care that promotes or maximizes their independence, self-worth and quality of life. There are 48 permanent care beds.

In addition, it attempts to reduce the need for institutionalization by providing support services to seniors living in the community and their care givers. There are two respite care beds for short term stays at the Lodge and a meals on wheels service is also provided.

During 1987/88, a comprehensive review of operations and management of the Lodge generated a series of recommendations for improving the level of care provided to residents. The resulting enhancements strengthened existing medical, nutrition, recreation and pharmacy services.

BED CAPACITY	**50**
AVERAGE NUMBER OF PERMANENT RESIDENTS	**44**
NUMBER OF SENIORS WHO RECEIVED RESPITE CARE	**23**
TOTAL NUMBER OF RESIDENT DAYS, INCLUDING RESPITE CARE	**17,355**
NUMBER OF MEALS ON WHEELS DELIVERED	**1,707**

Services Administered Jointly

Programs concerned with direct health care delivery are, for the most part, administered jointly with Health and Welfare Canada.

During 1987/88, a major effort was made to improve the delivery of emergency health care services in rural areas, including a review of the quality of community health nursing services. Training was provided, with regular physician follow-up, to improve field nursing skills. Regular chart reviews and case audits were also introduced, to ensure a satisfactory level of service.

This year also saw the completion of a new health centre in Pelly Crossing, and work on the nursing station in Old Crow.

The Communicable Disease Control Unit continued to offer a confidential, no-cost screening program for the AIDS virus.

Social Services

The Social Services Branch ensures that services, support systems and community resources are available for low-income Yukoners, the disabled, seniors, substance abusers and associated high risk individuals, so that they may achieve and sustain an acceptable lifestyle or standard of living with maximum independence.

A significant innovation during 1987/88 has been the development of a Home Care Program, which will particularly benefit seniors, the disabled and those with chronic illnesses. It is designed to provide coordinated delivery of health and social services to individuals in their own homes, to help them maintain independent living when this is appropriate. Three components of the program were implemented during this first year of operation: home nursing and homemaking services, and respite care. Of the 36 people who received services, 33 were in Whitehorse and 3 in outlying areas.

Social Assistance Services

The Social Assistance Services Program provides financial assistance for people in need, as defined in the Social Assistance Act. It also provides, through the Yukon Opportunities Plan, information, counselling and support to help them gain access to learning and employment opportunities.

In addition, the program promotes and participates in the development of related, community-based activities and resources, such as safe housing for victims of family violence, and helps ensure access for individuals in need of these services.

A significant 1987/88 activity was the initiation of a social assistance rates review. Research was undertaken, in conjunction with the Bureau of Statistics, to determine a rational and fair basis for food, shelter, clothing and incidental allowances, based on actual Yukon costs. A major proposal for rate reform was developed, with actual changes in rates expected to be implemented in 1988/89.

In addition to ongoing financial support for emergency housing for victims of family violence, a contribution was made to the development of second-stage housing, through funding support to the Yukon Women's Transition Home Society.

YUKONERS RECEIVING SOCIAL ASSISTANCE

	1987/88	1986/87	1985/86
	HOUSEHOLDS/INDIVIDUALS		
WHITEHORSE	807/1496	704/1434	768/1550
REGIONS	287/639	342/796	357/819
TOTAL	1094/2135	1046/2230	1125/2369

Vocational Rehabilitation Services

This program provides physically and mentally disabled people with services including residential and supported independent living programs, life skills and pre-employment training programs, education and counselling, appropriate to each person's individual needs. The program also provides financial support to concerned community agencies, including the Yukon Rehabilitation Centre

and the Yukon Association for Special Needs People.

1987/88 saw continued work on a comprehensive rehabilitation services review, whereby options for program direction and service delivery were identified.

Planning was also initiated to enable seven disabled Yukoners, currently residing in a British Columbia institution, to return to the territory during 1988/89, with appropriate services to be provided to them locally.

Seventy-nine clients were assisted during this year, nine more than during 1986/87. The supported independent living program was augmented in response to increased client readiness, and financial assistance to the Yukon Association of Special Needs People was significantly improved.

Services to Seniors

The Seniors Services Unit provides counselling services for Yukon seniors and their families, and administers financial support programs, including social assistance for seniors in need, the Yukon Income Supplement for low income seniors, and the Pioneer Utility Grant to partially offset residential utility costs.

Funding is also provided for community services to seniors through contributions to the Yukon Council on Aging, to support operation of the Seniors' Information Centre, and to the Whitehorse Transit Commission, for operation of its Handy Bus service.

During 1987/88, in addition to its ongoing program delivery, the unit published an updated edition of the seniors information booklet, " Information Please...".

Seniors particularly benefited from the new Home Care Program, comprising a significant majority of the program's 36 recipients.

SENIORS RECEIVING FINANCIAL SERVICES

	1987/88	1986/87	1985/86
SOCIAL ASSISTANCE	55	46	40
SENIORS' INCOME SUPPLEMENT	561	572	N/A
PIONEER UTILITY GRANT	355	335	321

Alcohol and Drug Services

Alcohol and Drug Services offers a variety of services related to substance abuse. Prevention activities include information distribution, plus seminars and training workshops for the general public and professionals.

Treatment activities include a detoxification service where people can safely withdraw from the effects of alcohol and/or other drugs, as well as an out-patient counselling service. Assessments are offered to develop appropriate rehabilitative plans, treatment referrals are provided where appropriate, and counselling is available for both individuals and their families suffering from substance abuse.

In addition, Alcohol and Drug Services chairs the Ministerial Advisory Committee on Substance Abuse, which is exploring practical ways to coordinate and increase the effectiveness of all Yukon services related to alcohol and drug abuse. It also participates as a member of the Federal, Provincial and Territorial Advisory Committee on Alcohol and Other Drug Problems, promoting the National Drug Strategy, and is a member of the Yukon Regional Advisory Board for the National Native Alcohol and Drug Addictions Program, which works toward better coordination of alcohol and drug programs for Native Yukoners.

The unit's 1987/88 activities included the development of a new, public education strategy concerning substance abuse, and the completion of a preliminary facility needs study including planning for replacement of the Detoxification Centre. In response to an increasingly diverse client population, staff are recognizing a need to develop different and more specialized expertise in order to meet the diverse needs.

This year's prevention activities included 23 education programs attended by 551 people, and 13 training programs attended

by community alcohol workers and other professionals.

On the treatment side, 1987/88 showed a slight (3%) decrease in the number of clients accessing assessment and counselling services. The major contributing factor was increased involvement of counselling staff in providing training programs for other human service workers, to order to promote a broader base for delivery of these services.

The proportion of new clients increased, from 60% in 1986/87 to 65% this year, and nearly half (46%) of the total clients were self-referred.

Though the detoxification service is located in Whitehorse, 17% of its 1987/88 admissions were of rural Yukoners, and 3% were of individuals from outside the territory.

The new Home Care Program provides a variety of services to help its clients continue to live independently, in their own homes.

Community and Family Services

The Community and Family Services Branch promotes, develops, provides and coordinates services, support systems and community resources to strengthen the social well-being and potential of Yukon families, children and individuals.

It is also responsible for delivery to rural Yukoners of a number of departmental social service programs, through its Regional Services Unit.

Branch activities during 1987/88 included the implementation of a Community Agency Innovations Program, which provided funding for service planning, program materials, information systems and office equipment to a variety of community agencies. These included the Yukon Family Services Association, Child Development Centre, Crossroads Treatment Centre, Yukon Rehabilitation Centre, Yukon Council on Aging, Skookum Jim Friendship Centre and Kaushee's Place.

Another 1987/88 initiative was the implementation of a Family Violence Intervention Project, to identify and develop a long term strategy for coordinated response to family violence issues.

An evaluation of the three-year pilot project for the delivery of Indian child welfare services by the Champagne/Aishihik Band was commenced during this year. In addition, terms of reference were established for a Ministerial Advisory Committee on Indian Child Welfare.

The branch also provided funding to the Yukon Public Legal Education Association to support the training of family mediators, in order to provide a non-court, alternative method for resolving child custody disputes.

Family and Children's Services

This unit provides, coordinates and facilitates access to assessment, support and counselling services for children and families, to promote family well-being. It fosters community awareness of family issues, and encourages the development and provision of related, community-based activities and services. In addition, it provides investigative and assessment services for children who may be in need of protection as a result of abuse or neglect.

1987/88 saw increased use of the Family Support Program, which provides in-home support services to help prevent removal of children from their homes and reduce the incidence of child abuse and neglect.

Treatment and/or support groups for victims of child sexual abuse were established. Activities in this area also included participation in the Ad Hoc Committee for Treatment of Child Sexual Abuse, toward improving a coordinated response network among community agencies and resources.

The unit also provided funding to non-profit organizations for a variety of

FAMILIES RECEIVING COUNSELLING & SUPPORT SERVICES

	1987/88	1986/87	1985/86
WHITEHORSE	150	149	122
REGIONS	142	115	101
TOTAL	292	264	223

FAMILIES WITH CHILD PROTECTION CONCERNS

	1987/88	1986/87	1985/86
WHITEHORSE	405	331	308
REGIONS	91	76	59
TOTAL	496	407	367

initiatives in the area of family violence.

With respect to ongoing service delivery, the number of families receiving counselling and support services increased by 11% over the previous year, and those with child protection concerns increased by 22%.

Fifty-seven percent of the families served were single-parent families, and 43% were two-parent families.

Neglect continued to be the primary reason for bringing children into care and custody.

Placement and Support Services

This unit is responsible for a number of diverse but related services:

First, it coordinates the provision of placements for children taken into the care and custody of the director of Family and Children's Services, including a Receiving and Assessment Centre for short term and emergency placements, foster homes, group homes, and adoption placements when appropriate. It also oversees the provision of related services, to ensure these children receive adequate care and to support the functioning of their families or care givers.

Finally, it promotes and coordinates the provision of specific services to support and enhance families. These include specialized assessment and treatment services for children at risk, adoption services and child care.

TOTAL FOSTER HOMES AVAILABLE

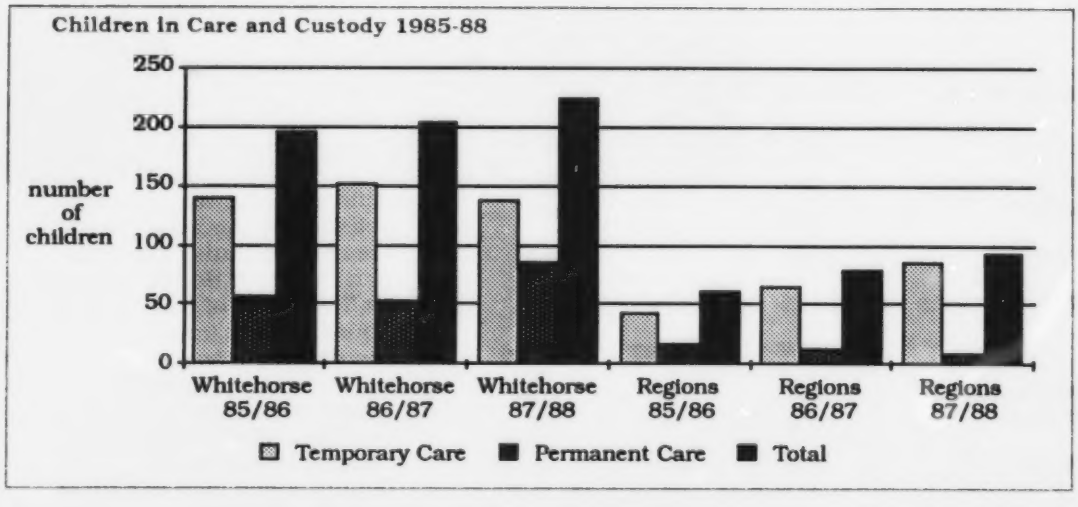
	1987/88	1986/87	1985/86
WHITEHORSE	73	80	92
REGIONS	65	61	57
TOTAL	138	141	149

Services to Children in Care and Custody

Several activities were undertaken during 1987/88 to improve placement services. Financial compensation to foster parents was increased, with differential rates established to provide more equitable payments to rural foster parents. A variety of foster parent recruitment, support and training activities occurred, including workshops to increase foster parents' knowledge and skills in working with children in care and custody.

Renovations to the Receiving and Assessment Centre were completed, expanding the facility and providing more effective use of space. Placements in this facility averaged 25 children per month, ranging from infants to teenagers, with fairly even representation of all age groups.

In addition, a Children's Services Facility Review, to examine future needs for residential placements for children in care and custody,



was commenced.

The number of children in care and custody increased slightly during 1987/88, yet the total number of foster homes available declined for the second year in a row.

Expanded contacts with Indian bands and other Indian resources were successful in increasing the number of culturally appropriate placements for Indian children, including placements with relatives.

Specialized Resources

This year saw the opening of a new, six-bed treatment group home in the Yukon. The establishment of this local resource will reduce reliance upon out-of-territory placements, allowing the children involved to remain closer to their families. In addition to its residential treatment program, the facility currently provides a day program on a temporary basis, in response to a serious need for that service.

Adoptions

Ongoing service delivery in this area led to the completion of 16 adoptions in 1987/88. Of these, six were agency adoptions, four were private adoption placements, and six were adoptions of children by step-parents.

Applications for international adoptions increased, due to the small number of young children available for adoption placement in Canada.

A number of adoption information sessions were held, to prepare applicants for the reality of parenting adopted children and to assist adoptive families with parenting and adjustment problems unique to the adoptive relationship.

Extensive, successful efforts were made to locate culturally appropriate homes, including placements with relatives, for Yukon Indian children available for adoption. Staff of the Council for Yukon Indians and Indian bands assisted with adoption home studies, in order to promote culturally appropriate service delivery.

This year also saw increased demand for adoption disclosure and reunion services.

Child Care

A number of major child care initiatives were undertaken during 1987/88, in response to public concerns in this area. A Day Care Capital Development Grant Program was introduced on April 1, 1987, to provide financial assistance with start-up and enhancement costs to licensed day care centres. This innovation helped support the subsequent establishment of new licensed centres in Faro and Whitehorse, and substantial expansion of the existing centre in Watson Lake.

On December 1, 1987, this program was extended to licensed family day homes, to encourage the development of a full range of child care facilities. The ongoing Day Care Operating and Maintenance Grant Program, providing $25 per space per month in Whitehorse and $40 per space per month in rural areas, was also extended to licensed family day homes. The amount paid for spaces for infants or special need preschoolers was increased from $25 to $60 per month, to encourage development of these services.

Day Care Subsidy Regulations were also amended during December 1987, with maximum subsidy levels for children over 18 months increased from $300 to $350 per month, and those for infants and special need preschoolers increased from $350 to $400 per month.

The first annual Yukon Day Care Conference was held in May 1987, and a mini-conference on family day homes was held in October 1987.

Finally, spring of 1988 saw the release of a policy discussion Green Paper on the future of child care in the Yukon, and preparations completed for a public consultation process to take place during 1988/89, to determine direction for child care policy.

The Capital Development Grant Program helped Watson Lake Day Care expand its facilities and buy new equipment.

LICENSED CHILD CARE FACILITIES

	1987/88	1986/87	1985/86
	DAY CARE CENTRES/SPACES		
WHITEHORSE	11/373	10/324	9/297
REGIONS	2/36	3/50	3/50
	FAMILY DAY HOMES/SPACES		
WHITEHORSE*	11/66	11/66	9/54

*No licensed family day homes operated outside Whitehorse, 1985-1988.

AVERAGE NU. DAY CARE SUBSIDY RECIPIENTS PER MONTH

	1987/88	1986/87	1985/86
WHITEHORSE	64	68	46
REGIONS	7	6	2

AVERAGE NO. CHILDREN CLAIMED PER MONTH

	1987/88	1986/87	1985/86
WHITEHOPSE	82	88	61
REGIONS	7	6	2

Regional Services

A wide range of departmental social services is delivered to rural Yukoners by this unit. These include the Community Addictions Program, social assistance services, services to seniors including operation of the MacDonald Home for Seniors in Dawson, home care services, juvenile justice services, family support and child protection services, services to children in care and custody, adoption services, and a variety of community development activities. Relevant consultation and support services are available to the regional offices from departmental units in Whitehorse.

During 1987/88, a new regional office was opened in the community of Pelly Crossing. Other regional offices are located in Old Crow, Dawson City, Mayo, Faro, Carmacks, Ross River, Watson Lake, Teslin, Carcross and Haines Junction.

Many of the 1987/88 activities and program developments with which Regional Services was involved have been reported in their related program areas, elsewhere in this report. Additional Regional Services initiatives included:

- the Rural Safe Homes Program, which supported the development of a safe home in Carmacks and provided funding to the Dawson Women's Shelter Society and the Help and Hope for Families Society in Watson Lake;
- significant foster home recruitment efforts which increased the number of rural foster homes available, particularly in the north region;
- implementation of the Home Care Program in rural communities, including the hiring of home care workers;
- increased consultation on Indian child welfare matters with newly-formed Indian child welfare and justice committees in Burwash Landing and Pelly Crossing;
- funding support for a number of community development projects, including a major life skills training program in conjunction with the Department of Education, in Old Crow, a youth development project in Mayo, and a youth alcoholism prevention project in Ross River;
- expansion of the Community Addictions Program to Old Crow, with the hiring of a community addictions worker in that community;
- information sessions provided by community addiction workers in regional schools;
- two university-credit counselling skills courses offered as part of the Social Development Worker Training Program, and completed by all community addiction workers;
- ongoing, on-the-job training of a staff person in Mayo, under the Positive Employment Program;
- installation of on-line, computerized information and communication systems in virtually all regional offices, as part of an ongoing plan to decentralize information reporting and processing, with associated staff training completed.

Juvenile Justice

The Juvenile Justice Branch provides, or supports the development of, services and resources in Yukon communities to facilitate the rehabilitation of young offenders. Its objective is to do this in a manner that encourages community involvement with, and responsibility for, young offenders and youth crime prevention.

Services to young offenders include:

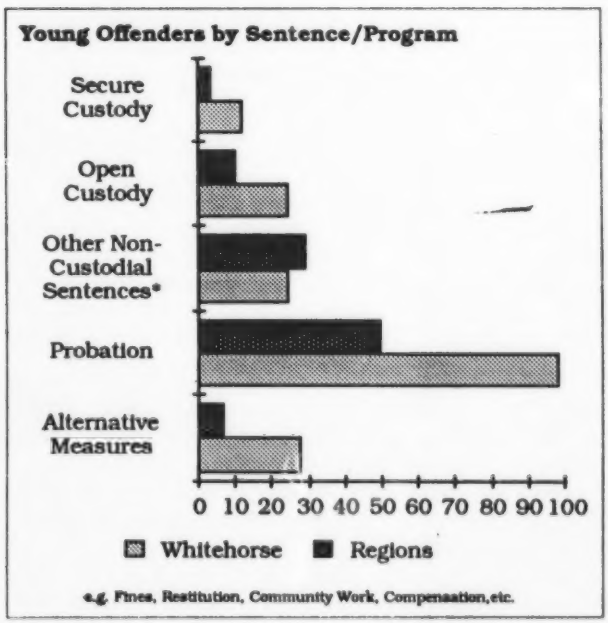
- pre-court services, including crime prevention activities and development of community-based alternatives to the court process;
- pre-dispositional services, i.e. preparation of reports and assessments for use by the court before a youth is sentenced;
- post-dispositional services, i.e. supervision of youth on community-based sentences for probation, community work, treatment groups, and/or counselling;
- custody services, with detention and open custody provided in group homes in Whitehorse and secure custody contracted through the province of British Columbia.

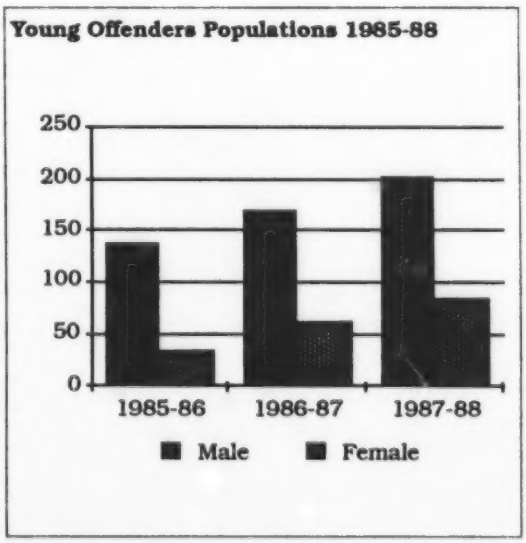
Significant branch activities in 1987/88 included the development and passage of the Young Persons Offences Act, which substantially improves the handling of offences under territorial or municipal statutes.

Negotiations underway since 1984 culminated in the signing of a Canada-Yukon cost-sharing agreement, under which the federal government will provide 50% of juvenile justice services funding.

In addition, a feasibility study for the implementation of an automated, record-keeping and statistical information system on young offenders was completed.

The number of young offenders served during 1987/88 was 288, a 24% increase over the previous year, with 96% of that growth occurring in Whitehorse. For the second year in a row, the proportion of female young offenders to males showed an increase.





Crime Prevention and Alternative Measures

Volunteer community diversion committees were established in Whitehorse and Faro this year, in order to provide non-court alternative measures for dealing with young offenders (e.g. service work for or restitution paid to the victim, community service work, crime prevention or remedial driver education, counselling, etc.). This brings to four the number of communities with active diversion committees.

Watson Lake diversion committee members received training in mediation, and eight training and information sessions on alternative measures were provided to regional offices.

1987/88 also saw the completion of a video to promote community involvement in crime prevention and alternatives for dealing with young offenders. Crime prevention presentations were made in all Whitehorse schools and in schools in two other communities.

Post-dispositional Services

This year, for the first time, a contracted wilderness camp program for young offenders was offered near Mayo. This innovation provided a rehabilitative alternative to custody for some young offenders. It also provided an opportunity whereby young offenders from rural communities did not have to be brought to Whitehorse to serve open custody sentences.

Counselling was offered for youths and their families, including a "first offender" program in shoplifter prevention, an anger management program and treatment programs for teenage sex offenders.

Custody Services

Several steps were taken during 1987/88 toward improving the provision of custody services. A proposed secure custody facility for young offenders, which will enable secure custody sentences to be served within the territory, was designed and tendered. A new open custody group home was opened in Whitehorse, at 501 Taylor Street.

In addition, a manager was hired in September 1987, to put into place a comprehensive program for the development and operation of custody facilities.

A training package for open custody staff was developed, and a Safety Standards Committee was established for the existing custody facilities, to develop standards and procedures for all components of custody programs.

A contracted wilderness program near Mayo provided a rehabilitative alternative for some young offenders.

Policy and Administration

The Policy and Administration Branch supports the development and delivery of departmental programs by providing planning, financial, operational, personnel and information services.

Policy and Planning Services

The branch's Policy and Planning Services Unit undertakes or assists with a wide range of policy and program research, planning, development, and evaluation projects on the department's behalf. As part of its 1987/88 activities, the unit:

- completed discussion papers on Day Care Initiatives and the Future of Child Care in the Yukon;
- provided organizational support for a planned public consultation process on day care, to commence in the spring of 1988;
- designed and delivered the Community Agency Innovations Program;
- designed and supported a family violence program development project, in conjunction with an interagency steering committee;
- assisted with the development of the Day Care Capital Development Grant, Family Support and Home Care Programs;
- undertook planning for a formal evaluation of the Champagne/Aishihik Child Welfare Project, to commence in the spring of 1988;
- developed and coordinated the Children's Services Facility Review;
- helped prepare a departmental proposal for a revised Mental Health Act;
- consulted on a variety of interjurisdictional issues, including the planning for transfer of health care services from federal to territorial responsibility;
- represented the department on the Interagency Committee on International Year of Shelter for the Homeless, and helped coordinate a fall workshop on homelessness;
- published the department's first annual report, for the 1986/87 fiscal year.

Personnel and Information Services

During 1987/88, in addition to its ongoing administrative responsibilities, Personnel and Information Services:

- extended the installation of computerized office systems into virtually every rural department office, to permit community-based information reporting and processing, and to improve interoffice communications;
- coordinated relocation of the Juvenile Justice Branch into new premises;
- completed the development and implementation of a new employee performance evaluation process, including training for supervisory staff;
- established a joint committee with the Department of Education to undertake long-range planning for social service education in the Yukon;
- provided two university credit courses in counselling for social service and community addiction workers, under the community-based Social Development Worker Training Program.

Finance and Operations

During 1987/88, in addition to its ongoing administrative responsibilities, Finance and Operations:

- developed and implemented new financial reporting procedures to enable each departmental branch to assume increased financial responsibility;
- assisted with the social assistance rate reform process;
- made significant progress in establishing effective planning, management and recovery procedures for all cost-sharing agreements with the federal government, completed several historic claims and received outstanding payments.

Appendix 1

Department of Health and Human Resources
Financial Statement
For the Year ending March 31, 1988

	1987/88	1986/87
Operations and Maintenance Expenditures		
Policy and Administation Services	$1,221,822	$1,429,173
Juvenile Justice	2,071,458	----------
Community and Family Services	6,098,494	7,028,953
Social Services	5,898,142	7,084,271
Health Services	25,415,106	22,615,072
Accrual Adjustments	(990,556)	(476,098)
TOTAL	$39,714,466	$37,681,373
Operation and Maintenance Recoveries	$10,212,186	$7,780,265
Operation and Maintenance Net	$29,502,280	$29,901,10
Revenues		
Registrations and Fees	$22,500	$16,204
Revenue Adjustment (Prior Year)	229,160	----------
Health Insurance Premiums	----------	3,014,250
	$251,660	$3,030,454
Capital Expenditures	$1,757,689	$1,780,511
Capital Recoveries	$305,657	----------
Capital Net	$1,452,032	$1,780,511
NET EXPENDITURES	**$30,702,652**	**$28,651,165**

Appendix 2

Health Services Branch
Statement of Revenue and Expenditures for Insurance Programs
For the Period April 1, 1987 to March 31, 1988

Program Revenues		
Insured Health - EPF* Cash Transfer	$6,953,000	
Total Revenues	**$6,953,000**	**$6,953,000**
Program Expenditures		
Payments to Physicians	$5,655,063	
Reimbursements to Residents	35,274	
Payments to Dentists	56,585	
In-patient Hospital Services	11,176,220	
Out-patient Hospital Services	1,718,281	
Health Benefit Programs	2,200,992	
Total Expenditures	**$20,842,415**	**$20,842,415**
Excess of Expenditures over Revenues for Programs		**$13,889,415**
Program Recoveries		
YHIS -DIAND	($1,265,034)	
YHIS - 3rd Party - Hospital	(50,558)	
YHCIP - 3rd Party - Physicians	(21,004)	
YHCIP - 3rd Party - Travel	(4,122)	
YHCIP - DIAND	(886,426)	
Total Recoveries	**($2,227,144)**	**($2,227,144)**
Programs Subtotal		**$11,662,271**
Administration	$689,451	
Administration Recoveries	(1,402)	$688,049
Net Government of Yukon Expenditures		**$12,350,320**

*** Established Program Financing**

Appendix 3

Contributions to Non-Governmental Organizations 1987/88

Agency	Amount
Champagne/Aishihik Social Services Society	$150,909
Child Development Centre	$116,172
Crossroads Society	$336,360
Whitehorse Transit Commission (Handy Bus)	$ 85,246
Yukon Association for Special Needs People	$ 53,100
Yukon Council on Aging - Seniors' Information Centre	$ 18,750
Yukon Family Services Association	$103,900
Yukon Rehabilitation Centre	$265,974
Yukon Women's Transition Home Society	$270,000
Total	**$1,400,411**

An additional $43,697 was contributed for various community development projects in the areas of substance abuse, juvenile justice, and family and children's services.

Appendix 4

Statutes Administered by the Department

Change of Name Act
Children's Act
Day Care Act
Dependents' Relief Act
Federal Young Offenders Act
Health Care Insurance Plan Act
Hospital Insurance Services Act
Marriage Act
Mental Health Act
Pioneer Utility Grant Act
Public Health Act
Rehabilitation Services Act
Seniors' Income Supplement Act
Social Assistance Act
Travel for Medical Treatment Act
Vital Statistics Act
Young Offenders Agreement Act
Young Persons' Offences Act

Appendix 5

Departmental Boards and Committees

Day Care Services Board
Diversion Council for Yukon
Medical Travel Audit Committee
Mental Health Review Board
Ministerial Advisory Committee on Substance Abuse
Pharmacare Advisory Committee
Physician Fee Schedule Committee
Rehabilitation Services Board
Senior Placement Committee
Social Assistance Appeal Board
Social Assistance Appeal Committee #1
Social Assistance Appeal Committee #2
Training and Selection Committee

Appendix 6

Other Publications Available from the Department

Administrative Services

Annual Report of the Department of Health and Human Resources for the Year Ending March 31,1987. December 1987
Guide to Health and Social Services. January 1987
Review of Approaches to Social Service Performance Measures. February 1987
Selected Populations and Profiles. February 1987
Community Agency Innovations Program Guidelines 1987. July 1987

Community and Family Services

Day Care Capital Development Program Guidelines 1987. April 1987
Yukon Day Care Newsletter (semi-annual)
Foster Parent Newsletter (quarterly)
Room for One More? We Need Foster Parents (pamphlet). 1986
Yukon Children Need You... Become a Foster Parent (poster). 1986

Health Services

Tobacco Use Reduction Strategy for the Yukon: prepared by Archtech Associates. April 1987
Annual Report, Health Services Branch: April 1, 1987 to March 31, 1988: to be available December 1988
Teen Mother Survey: Whitehorse, 1985. Prepared by F. M. Barry. 1986
Family Life: newsletter of Family Life Education Program, Yukon (quarterly)
Travel Outside Yukon: Travel and Health Care Costs. (pamphlet) n.d.

Human Resources

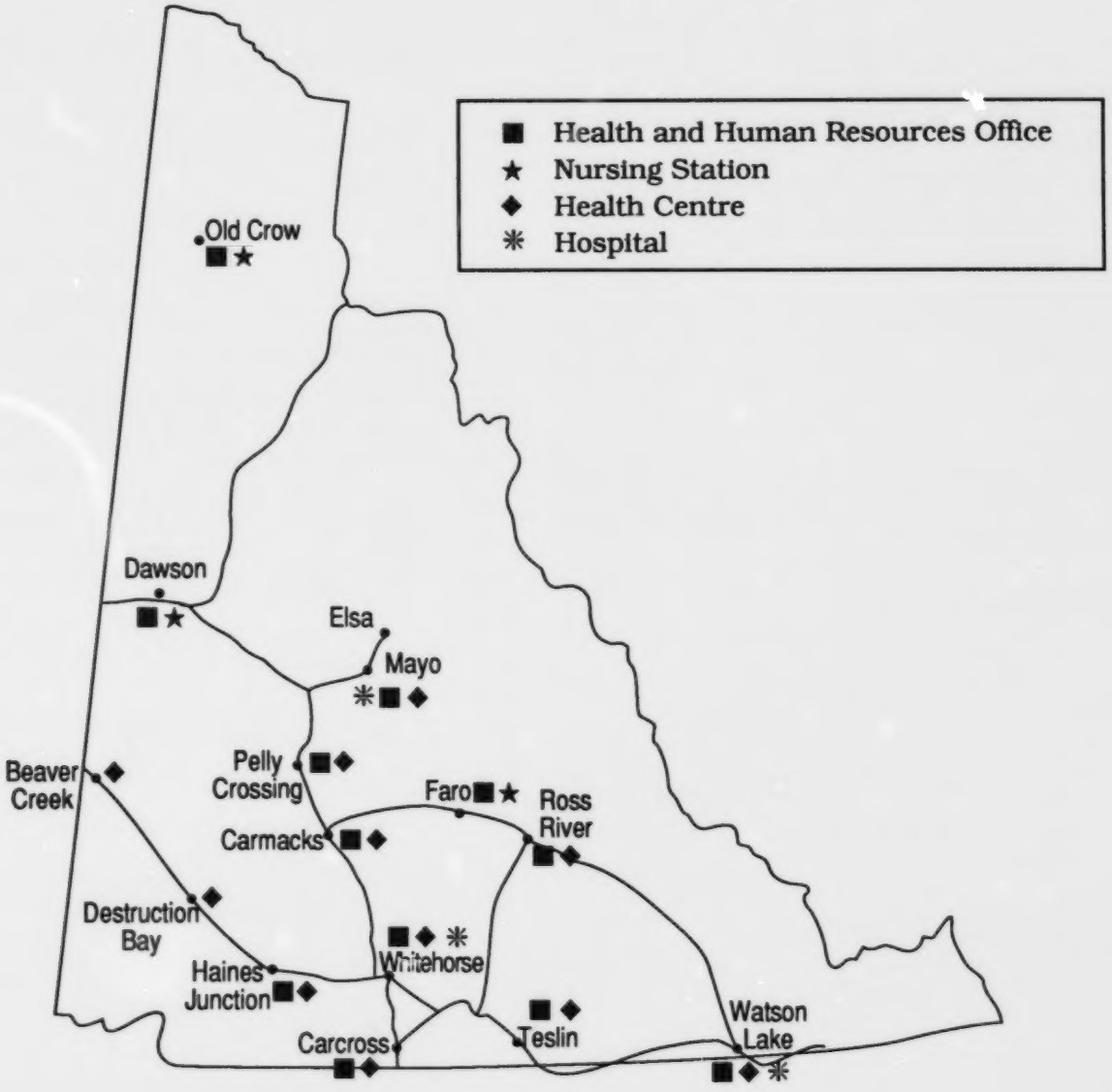
Annual Program Report, Alcohol and Drug Services: 1987-88: to be available December 1988
Teens and Drugs: what parents need to know (a six-hour workshop curriculum); prepared by Yvonne Haist. March 1988
Yukon Alcohol and Drugs Services Facility Review: prepared by Eldon Coward and Evelyn Kohlman, Alberta Addiction Foundation. February 1988
Yukon Alcohol and Drug Services: program calendar 1987/88 (pamphlet)
Drug Awareness Week (promotional package); prepared by Diane Green. November 1986
Information Please... A handbook for Yukon Seniors. June 1987
The Provision and Coordination of Vocational Rehabilitation Services in Yukon: A Report: prepared by F. Cassidy, C and C Consulting. May 1986

Juvenile Justice Branch

The Young Offenders Act (videotape); prepared by Nakai Players. March 1988
Ministers Consultation Reports. March 1986
Overview of Juvenile Justice Programs; Community Programs; and Probation (pamphlets)

Appendix 7

Map: Regional Service Delivery



Appendix 8

Regional Human Resources Offices and Facilities

Carcross
Carcross Band Recreation Hall
Box 57
Carcross, Yukon Y0B 1B0
821-4301

Carmacks
Human Resources Building
(behind Forestry Services)
General Delivery,
Carmacks, Yukon Y0B 1C0
863-5800

Dawson City
Liquor Store Building
Box 339
Dawson City, Yukon Y0B 1G0
993-5543 or 993-5546

Faro
Liquor Store Building
Box 148
Faro, Yukon Y0B 1K0
994-2749 or 994-2789

Haines Junction
Haines Junction Health Centre
Box 5445
Haines Junction, Yukon Y0B 1L0
634-2203 or 634-2204

Mayo
Yukon Government Building
Box 9
Mayo, Yukon Y0B 1M0
996-2283

Old Crow
Old Crow Band Office Building
General Delivery
Old Crow, Yukon Y0B 1N0
966-3351

Pelly Crossing
Selkirk Indian Band Building
General Delivery
Pelly Crossing Y0B 1S0
537-3331

Ross River
Mackenzie Building
General Delivery
Ross River, Yukon Y0B 1S0
969-2291 or 969-2292

Teslin
Old Co-op Building
General Delivery
Teslin, Yukon Y0A 1B0
390-2588 or 390-2679

Watson Lake
Yukon Government Building
Box 305
Watson Lake, Yukon Y0A 1C0
536-2232 or 536-7955

Macdonald Home for Seniors
5th Avenue
P.O. Box 310
Dawson City, Yukon Y0B 1G0
993-5345

Watson Lake Group Home
Box 355
Watson Lake, Yukon Y0A 1C0
536-7580

Appendix 9

Whitehorse Offices and Facilities

Deputy Minister's Office

Yukon Government Building
2071 - 2nd Avenue
667-5674

Mailing Address:
Health and Human Resources, H-1
Deputy Minister's Office
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Health Services

Financial Plaza, 4th Floor
204 Lambert Street
667-5209

Communication Disorders Clinic
Royal Bank Building, 2nd Floor
4114 - 4th Avenue
667-5913

Family Life Education
#406 - 4 Hospital Road
668-7830

Macaulay Lodge
#2 Klondike Road
667-2184

Mailing Address:
Health and Human Resources, H-2
Health Services Branch
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Social Services

Social Assistance Services/
Seniors Services/
Vocational Rehabilitation Services
Yukon Government Building
2071 - 2nd Avenue
667-5674

Alcohol and Drug Services
Crossroads Building
6118 - 6th Avenue
667-5777

Detoxification Centre
502 Hoge Street
667-2336

Mailing Address:
Health and Human Resources, H-1
Social Services Branch
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Community and Family Services

Family and Children's Services/
Placement and Support Services
Royal Bank Building, Suite 201
4114 - 4th Avenue
667-3002

Regional Services
Yukon Government Building
2071 - 2nd Avenue
667-5674

Placement Facilities
Whitehorse Receiving & Assessment Centre
5080 -5th Avenue
667-2051
Klondike Road Group Home
16 Klondike Road
667-2123
Lafferty Group Home
1202 Spruce Street
633-2017
Liard Road Group Home
52 Liard Road
667-2128
Lowe Street Group Home
502 Lowe Street
667-4882
Mogck Group Home
70 - 12th Avenue
633-4830

Contracted Treatment Facilities
Above Sixty Human Development Corp.
Km 1.1, Hot Springs Road
633-4146

Mailing Address:
Health and Human Resources, H-10
Community & Family Services Branch
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Juvenile Justice

Tutshi Building, Suite 106
2131 - 2nd Avenue
667-3610

Young Offenders Facilities:
307 Lambert Street
668-2377
5030 - 5th Avenue,
667-4885
501 Taylor Street
668-6291

Mailing Address:
Health and Human Resources, H-6
Juvenile Justice Branch
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Policy and Administration

Yukon Government Building
2071 - 2nd Avenue
667-5674

Mailing Address:
Health and Human Resources, H-1
Policy & Administration Branch
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6